



PRIVACY POLICY

We take your privacy seriously at Potty Peggy's Crafts and will only use your personal information to administer your account and provide the services you have requested from us.

What information do we collect from you and why?

If you contact us via our website, we will collect your name, telephone number and email address, so that we can contact you following your enquiry. This information is only collected with your consent. After contacting you, we may then collect your postal address for the purpose of delivering your pottery.

If you contact us via social media channels or telephone, then your data will be collected for the purpose of providing our service.

Where is your data stored?

If you contact us via our website, your data will be sent over an encrypted connection (HTTPS) and your data cannot be intercepted by a third party in transit. Your data will be stored on our website database.

Your data will also be stored in Excel files which are saved on a personal computer and backed up to a hard drive.

Who will we share your information with?

We will not share your data with third-parties for marketing purposes.

How long do we keep hold of your information?

We will keep hold of your contact information for three years following the last activity on your account or until you ask for your information to be removed from our records.

You have the right to be forgotten.

If you would like your information to be removed from our records, please email: maggie@pottypeggyscrafts.co.uk